



United Nations  
Global Compact

# Communication on Progress

## October 2021



Ahdab Commuting & Trading Company (A.C.T.C.)



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# Letter from our Managing Director



Aoni Ahdab  
Managing Director

Monday, October 25<sup>th</sup>, 2021

To our stakeholders,

I am pleased to confirm that Ahdab Commuting & Trading Company (A.C.T.C.) reaffirms its support of the Ten Principles of the United Nations Global Compact in the areas of Human Rights, Labor, Environment and Anti-Corruption.

In this annual Communication on Progress, we describe our actions to continually improve the integration of the Global Compact and its Principles into our business strategy, culture and daily operations.

We also commit to sharing this information with our stakeholders using our primary channels of communication.

Sincerely yours,

## Safety

Our facilities are equipped with the latest safety instruments (fire extinguishers, protective equipment etc.). Furthermore, we have developed a COVID-19 risk mitigation matrix to deal with the recent spread of the pandemic. Personal protective equipment, regular disinfecting of the premises and awareness campaigns have been conducted in order to counter the spread and minimize the risk of contagion.

## Fighting workplace harassment and racism

ACTC follows a zero tolerance policy when it comes to workplace harassment in all its forms (sexual, physical, verbal and psychological), forced labor and racism.

All of our team members underwent workshops in order to raise awareness and prevent any incident of happening. In addition, our employees benefit from a 24/7 access to a dedicated hotline in order assist anyone in need.



## Zero Waste

Our facilities are on the path of becoming 100% green.

Currently, all of our waste is being sent to a local recycling company for handling.

Our goal is to have our warehouses and offices running on 100% renewable energy by 2025.



## Sustainability

In an effort to create supply chains that are more sustainable and more inclusive, A.C.T.C is encouraging its suppliers to disclose their environmental targets and action plans.

This initiative is allowing us to work closely with our partners in a more efficient and effective way when it comes to environmental awareness.

## Business Conduct

Conducting our business with honesty and integrity, we have grown in the past years to become one of the major players in the Lebanese market.

Backed by our clean track record, we have been able to win many bids with clients from different backgrounds, namely international NGOs.

This is largely due to our zero tolerance policy when it comes to bribery and corruption.

Our teams on all levels undergo regular workshops & trainings raising awareness on the harmful outcomes of this malpractice.

We take pride in being one of the most transparent companies with a code of conduct up to our clients' expectations.



## A.C.T.C. goals and practices shaped by the UN Sustainable Development Goals

- Social & economical inclusion of all, irrespective of age, sex, disability, race, ethnicity, religion or social background
- Labor rights' protection and the promotion of a safe and secure working environments for all workers
- Ensuring women's full and effective participation at all levels with equal opportunities for leadership role
- Achieve higher levels of economic productivity through diversification, technological upgrades & innovation
- Sustainable management and efficient use of natural resources
- Eradicating waste through prevention, reduction, recycling and reuse
- Develop effective, accountable and transparent business practices at all levels.
- Engagement in community based activities that help in reducing hunger rates
- Fighting the local high poverty rate by creating job opportunities



## Key Performance Indicators

- Continuously increasing recycling rates and achieving zero waste by 2025
- Increasing the gender equality rate to reach 50% in the next 2 years
- Higher inclusiveness of people with disabilities
- Maintaining our quasi-null rate of work related injuries
- Higher introduction of technology to our daily operations

